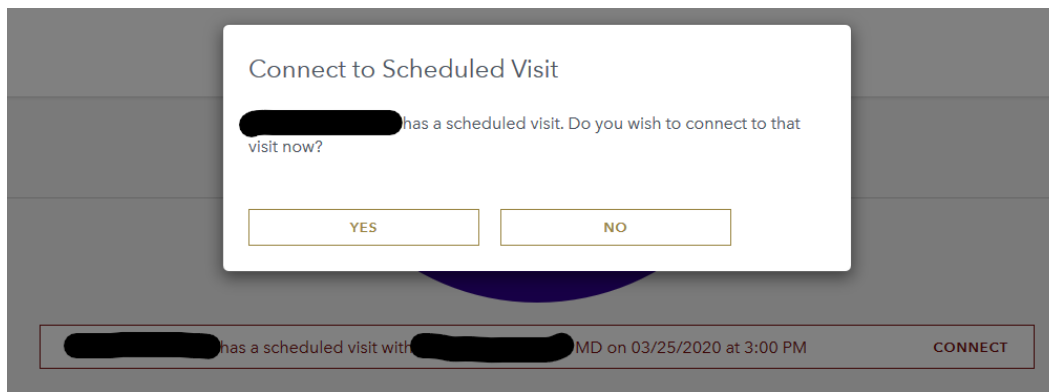


## How to Prepare for your Catholic Health Video Visit

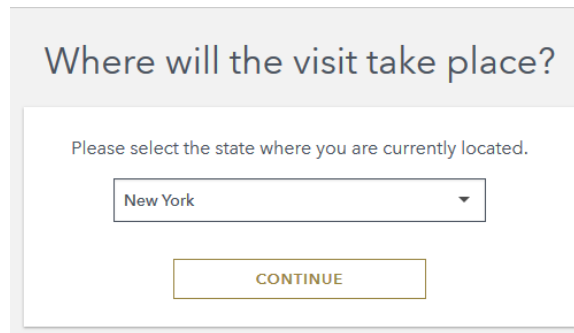
After you speak with your provider / provider's office and they have scheduled your telehealth visit, you will receive an email confirmation.

Patients will receive a reminder 24 hours and 1 hour before your appointment. You should login to your Catholic Health Video Visit app 15 minutes before your appointment time to ensure connectivity is working and you are ready for the visit.

When logging in before the visit you will be asked if you want to connect to your visit. Click YES.



Click CONTINUE



Be sure to choose VIDEO CALL

How would you like to connect?

Phone Call

Video Call

Enter your last visit date

When was your last visit to the doctor?

Please enter the date of your last doctor visit.

CONTINUE

Here you can upload any relevant photos

Do you have any photos of your condition?

Please upload any files that might help the provider.

SELECT PHOTOS...

CONTINUE

Choose your pharmacy or add one if needed

Which pharmacy would you like to use?

If you receive a prescription, it will be sent here.

 Add pharmacy

Confirm your visit fee is \$0.00

Your fee for this visit is \$0.00.

Please click Continue to confirm your information.

CONTINUE

Check the box to Consent and click CONTINUE

Consent to treatment

I certify that I have read and understand the Terms and Conditions and Privacy Policy

CONTINUE

Review your information and click CONFIRM & START YOUR VISIT

Please review your information.

CONFIRM & START YOUR VISIT

CANCEL

You will then enter the virtual waiting room. This lets your provider know you are ready to be seen and they will be able to connect to the visit. Click OK when asked if you are ready to connect with the provider.